

Company Name

Contact Name

FMI Account Representative

Enter a value from 1 to 10, with 10 being excellent and 1 being poor.

1. Are you likely to recommend Freight Management?

Yes

No

2. Please rate Freight Management on their ability to bill / invoice accurately and promptly.

3. Please rate Freight Management on their ability to deliver product in a timely manner.

4. Please rate Freight Management on their ability to respond to the needs, quotes, complaints, request, etcetera, in a timely manner.

5. Please rate your overall satisfaction with Freight Management.

Recommendations for Improvement: